**Swapangeet Singh Sidhu **

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**Summary**

* Certified Salesforce Developer/Administrator with having more than 5+ years of experience in IT Industry
* Strong knowledge and experience in Apex Classes & Triggers as per the client and application requirements.
* Proficient in using meta-data migration tools like Salesforce and Salesforce Data Loader for data migration.
* Designed and implemented reusable LWC components to facilitate efficient development and code maintenance to be used on Community Sites.
* Integrated LWC with Salesforce backend services, utilizing Apex controllers and Lightning Data Service.
* Wrote recursive trigger to avoid exceeding governor limit.
* Using SOQL and SOSL for querying records.
* Experience working with REST API and SOAP API for making callouts to the external system.
* Experience in Record Sharing using manual sharing, sharing settings, and apex sharing in Salesforce
* Designed and developed Process Builder, Workflows and validations rules, custom objects, custom fields, page layouts, record types, custom tabs, and Force.com sites, along with experience in administration of Salesforce security access.
* Experience in Sales, Health, Education, NPSP, Financial Cloud, Service Cloud, Customer Portal, Knowledge, and Articles
* Used different project management tools like Click Up, Jira, Trello etc.
* Followed Agile, Scrum methodology to ensure the delivery of high-quality work.
* Worked on Sprint planning to complete project work.

**Technical Skills**

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| --- | --- |
| **Salesforce Technologies** | **Apex Classes, Apex Triggers, Test Classes, Apex Custom Controllers and Extension, Validation Rules, Flows, Dashboards, Reports, Custom Objects, Force.com,**  **Apex Web Services, Apex Data Loader, S-controls, SOQL, SOSL,**  **Toolkit, and Lightning Components and Lightning web components** |
| **Version control** | **SVN and GIT, Bitbucket** |
| **Web Technologies** | **HTML, CSS**, **Java Script**, **Web Services, REST & SOAP, JSON,SLDS** |
| **Salesforce Tools** | **Force.com IDE, Force.com API tools (Data Loader), Force.com Migration Tool, AppExchange.** |
| **Languages** | **Apex, Swift, SOQL, SOSL** |
| **Operating Systems** | **Unix, Windows 7/8.1/10, Mac OS** |
| **Databases** | **SQL, PL/SQL, SQLite** |

**Education/Certifications:**

* Indian Institute of Management, Calcutta EPHRM, 2018 - 2019
* S.G.S.I.T.S., Indore M.E. Electrical Engg, 2009 – 2012
* Salesforce Certified Platform Developer I - Salesforce 22648520
* Salesforce Certified Administrator (SCA) - Salesforce 2450777
* iOS Developer – Udemy

**Professional Experience:**

**Sumeru Software Solutions Dec 2021 - Present**

**Salesforce Developer/Administrator/Marketing Cloud Specialist**

**Roles & Responsibilities:**

* Created LWC components for Communities.
* Providing Technical solution after multiple interactions with Technical architect and team.
* Handling multiple client projects and managing them efficiently.
* Mentoring Junior Resources and providing technical support if needed.
* Wrote Apex Triggers, Followed Best Practices and Test Class Code Coverage.

**Projects**

**University of California Riverside. Jan 2022 – Present**

**Roles & Responsibilities:**

* Created Einstein ChatBot for them to support the Inquiry and New Cases.
* Used Apex Invocable method & Wrote Apex class for Customized Front Page.
* Flow to implement the Concurrent & Degree Application with Form Assembly.
* Integrated DocuSign & created Approval Process.
* Used Apex Schedule Class to implement customization to Log a Call & Event.
* Created a custom LWC dashboard to visualize sales data and key performance indicators.
* Implemented dynamic filtering and sorting functionality using LWC events and Lightning Data Service.
* Migrating Old Process Builders to Flow
* Worked with Sales Cloud, Service Cloud, Education Cloud, Community Cloud & NPSP Packs.
* Using SOQL and SOSL for querying record
* Worked on Validations Rules, Custom Settings, Custom Metadata, Queues, Workflows, Email Templates, Triggers, Email Alerts, etc.
* Worked on Test Classes and maintained code coverage more than 85%.

**Jumpstart MD June 2022 – Present**

**Roles & Responsibilities:**

* Wrote SOQL Query & Custom Apex Class to update the Pardot Lightning field.
* Integrate Dialpad.
* Activated Einstein Activity Capture.
* Develop Matrix report for Weekly time Interval
* Identifying and fixing issues in Salesforce applications, such as bugs, errors, and performance problems. This involves using debugging tools, reviewing logs, and testing solutions.

**Vera Capital Management Sep 2023 – June 2023**

**Roles & Responsibilities**

* Automating routine processes to supercharge workflow, work smarter, and grow business faster.
* Connecting with clients on any device, getting timely account alerts, and collaborating on key life goals across the household.
* When lead is converted lot of information isn’t passed to the converted contact & Account fields like lead source etc.
* Created Flow so to pass maximum information is passed when the contact is converted.
* Created Campaign Automation
* Integrated Schedule One to their Financial Cloud

**Ricoma**

**Roles & Responsibilities**

* Worked with Community Cloud & LWC Components
* Create Product Portfolio for the client hosted on Community Cloud/Sites of Salesforce
* Using SOQL and SOSL for querying record
* Used different properties/ decorators for data calling & binding
* Worked on Validations Rules, Custom Settings, Custom Metadata, Queues, Workflows, Email Templates, Triggers, Email Alerts, etc.
* Worked closely with other teams, including product managers, designers, and other developers, to ensure successful project delivery.
* Follow best practices and standards for Salesforce development, SLDS including coding guidelines, version control, and testing methodologies.
* Designing solutions that are scalable and maintainable, considering factors such as performance, security, and usability

**The Composer Network Dec 2021 – Mar 2022**

**Roles & Responsibilities:**

* Integration with Gmail for logging communication with each Contact and their Account
* Created Reports and Dashboard Widgets
* Sign Now Integration
* Wrote custom Apex trigger for to get Individual Opportunity Product Line Item which make individual record for every product
* Wrote Apex trigger to Get value of Email field to Other Email field & Mobile Phone to Other Phone
* Using SOQL and SOSL for querying records

**Kinside Dec 2021 – Jan 2022  
Roles & Responsibilities**

* Worked as Marketing cloud developer with experience in building personalized emails, SMS with content personalization.
* Strong hands-on experience in building automations, Journey’s, Salesforce integration, cloud pages, etc.
* Worked on integration of Salesforce with Marketing Cloud using Marketing Cloud Connect.
* Development of Campaign functionalities using Sales and Marketing Cloud.

**MARS Solutions/HitchHike LLC Jan 2020 - Dec 2021**

**Account Manager**

* Made Complete app from scratch starting from Login, Registrations Screen to Payments.
* Worked with Sr UX designers to set the design and converted that design to code
* Worked with Lead developers to integrate the API’s made for car location, person identification etc.
* Configured SQLite to store data.
* Connected with client to get latest update and changes in the app or designs
* Maintained the project on Trello & billed the client as per needed hours.
* Reviewed client requirements, wireframes, and designs for technical feasibility.
* Collaborated with the scrum team to translate client requirements into implementable user stories
* Integrated Stripe Payment gateway to collect and make payment to driver from rider.

**Sumeru Solutions Jan 2016 - May 2018**

**Team Lead**

* Conducts the day-to-day recruiting/placement activities for branches in local markets.
* Works with the BDM as an end-to-end resource on assigned client relationships to identify strategic, and transactional IT staffing needs.
* Handled the team of 8 recruiters to work on Big 4 clients.
* Defines, verifies & obtains position requirements & gathers information regarding client environment/ platform, culture, to ensure proper candidate suitability.
* Responsible for proactive sourcing of IT candidates to build a pipeline of candidates.
* Conducts searches using traditional & creative sourcing methods, including internal database searches, online searches, Internet postings, referrals, user/technical groups.